

HOW TO CONFIGURE A MOXA DEVICE

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A RescueLogic® Technical Bulletin



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June 2014



How to Configure a MOXA Device

A MOXA Device — an NPort serial device server — makes it easy to connect your alarm panels to an Ethernet network so you can monitor them with RescueLogic[®] software.

Things You'll Need

You will need:

- A MOXA NPort 5110A serial device server.
- MOXA utility software. You'll get a software CD with each device. You can also download the software from the MOXA website at www.moxa.com.
- Network information. You'll need to get a static IP address from the network administrator wherever a serial server is to be installed. For each serial server, the network administrator should also provide values for the Subnet Mask, Default Gateway, and possibly DNS Servers. (See page 9 for more details.)
- The network administrator should also know that the serial servers will connect using, by default, TCP Port 4001. It can be changed. TCP Port 23 is a common alternate. (See page 7 for the screen with the TCP Port setting.)
- Serial Port information. The alarm panel manufacturer's documentation should show you the RS232 serial port settings. These include: baud rate; data bits, stop bits, and parity. See page 8 for the screen with serial settings to match up with the settings of your alarm panel. You will also need the wiring information for the RS232 (or EIA232) connection. Many alarm panels suggest a serial printer would be an optional accessory wired to this port.

Helpful Hint: This guide is illustrated with actual RescueLogic screen images, which were captured on a computer that runs Windows 7. If your computer uses a different Windows operating system, your RescueLogic windows might look different, but you will follow the same step-by-step procedures.

Instructions

To begin, insert the CD or download the install program from the web. Then run the NPort Search Utility from your Windows menu.



The Search Utility will open. Click the "Search" button to continue.

Exit	Search Search	t Ž [h_IP Locate ⊆or	nsole Assign IP Un	Lock Upgrade		
0 /	Model &	LAN1 MAC Address	LAN1 IP Address	LAN2 MAC Address	LAN2 IP Address	Status

Helpful Hint: The default IP address of a MOXA NPort is 192.168.127.254. If you set your LAN card configuration settings with an IP address in the same subnet (such as 192.168.127.100), you do not necessarily need the Search Utility software. Just skip to the web configuration shown on page 6, and type 192.168.127.254 in the Address bar of your browser.

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10 /	Model	LAN1 MAC Add	ress L	AN1 IP Address	LAN2 MAC Address	LAN2 IP Address	Status	
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A new popup window titled "Searching" will appear for several seconds, list any MOXA NPorts, then disappear.

After the search window disappears, the list on the list window should show the NPort server with the default IP Address 192.168.127.254. Double-click the list item to open a browser window and configure.

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				13			

The NPort configuration screen will appear in a web browser. The IP Address of the server will show in your browser's address bar. The left column has a menu for changing settings. You will need to use three of them: Operating Settings, Serial Settings, and Network Settings.



If you like, you can also change the name of the server from the Basic Settings menu.

MO		tal Solution for Indu	istrial Device N	letworking	w	ww.moxa.co
= Model = Name	- NPort 5110A - NP5110A_1337	■ IP ■ Serial NO.	- 192 168 127 2 - 1337	254	 MAC Address Firmware 	- 00.90 E8 3C F51 - 1.1 Build 110801
		Basic Se	ettings			
Main Menu						
Overview		Server Settings				
Quick Setup		Server name	NP5110A 1337			
Export/Import						
Basic Settings		Console Settings				
Network Settings		convere detailige				
- Serial Settings		Web console	Enable	O Disable	•	
Port 1		Telnet console	Enable	O Disable		
- Operating Settin	49	Reset button protect	No	O Yes		
Accessible IP Set	tings		C			
- Auto Warning Se	ettings		Submit			
Upgrade Firmwar	re					
- Monitor	/26					
Change Passwor	rd					
Load Factory Defa	ault					
A						

When you are done with any changes on a page, click the Submit button on the bottom of the page.

Submit

Configure Operating Settings

From the Main Menu in the left-hand column, click "Port 1" under the Operating Settings label.

Change the default "RealCOM" operation mode to "TCP Server." This setting allows the IP Address socket to be supervised by RescueLogic, rather than simulate a COM Port.

Change TCP alive check time from "7" to "1." This allows RescueLogic to reconnect when System Monitor is restarted. The default 7 minutes would make the server wait that long before a reconnect. Do not set to "0"

Change Max connection from "1" to "4" to allow connections from remote computers for testing.

Note the default "4001" setting for "Local TCP Port." The IP Address and this port number are the values that you will enter in RescueLogic for the socket connection.

Click "Submit."



Now click "Save/Restart."



Configure Serial Settings

The serial settings of the NPort must match the alarm panel or printer interface module that you will connect to.

Click "Port 1" on the left menu column, under Serial Settings. Set the baud rate, data bits, stop bits, and parity to match the values specified in the alarm system manufacturer's instructions.

Click "Submit."



On the page that appears, click "Save/Restart."



Configure Network Settings

Click "Network Settings," under the "Main Menu" in the left-hand column. The network administrator should have provided a static IP Address for use with each serial server. Fill in the blanks to match your system's information: change the IP Address, Gateway, Netmask and DNS Servers. Leave IP configuration set with the default value "Static."

The SNMP settings are not used, so you can leave the factory defaults

Model -NPort 5110A IP -192 168 127 254 MAC Address -00 90 E8:3C F5E In -NP5110A_1337 Serial NO. -1337 In Immware Matrix Address -NP5110A_1337 In In	MO	XA [®] Tot	al Solution for Indu	strial Device Netw	orking	w	ww.moxa.co
Main Menu Network Settings Overview Network Settings Quick Setup IP address Export/import IP address Basic Settings IP address - Serial Settings Gateway Port 1 DNS server 1 - Operating Settings DNS server 1 Port 1 DNS server 2 - Accessible IP Settings DNS server 2 - Auto Warning Settings SMMP Settings Upgrade Firmware SMMP - Monitor SMMP Change Password Community name	= Model = Name	- NPort 5110A - NP5110A_1337	= IP = Serial NO.	- 192 168 127 254 - 1337		MAC Address Firmware	- 00 90 E8 3C F5 E5
Main Menu Network Settings Overview IP address 192.168.127.254 Export/import IP address 192.168.127.254 Basic Settings Retmask 255.255.5.0 Network Settings Gateway 192.168.127.1 - Serial Settings IP configuration Stalic Port 1 DNS server 1 Image: Configuration - Operating Settings DNS server 2 Image: Configuration Port 1 DNS server 2 Image: Configuration - Auto Warning Settings SMMP Settings Upgrade Firmware - Monitor SMMP< @ Enable			Network	Settings			
Overview IP address 192.168.127.254 Export/import IP address 192.168.127.254 Basic Settings Gateway 192.168.127.1 - Serial Settings IP configuration Static Port 1 DNS server 1 Image: Configuration - Operating Settings DNS server 2 Image: Configuration - Auto Warning Settings SNMP Enable - Monitor SNMP Image: Configuration	Main Menu						
Quick Setup IP address 192.168.127.254 Export/Import Netmask 255.255.25.0 Basic Settings Gateway 192.168.127.1 - Serial Settings IP configuration Static - Operating Settings DHS server 1	Overview		Network Settings				
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- Serial Settings IP configuration Static Port 1 OPerating Settings Port 1 DNS server 1 Accessible IP Settings Upgrade Firmware - Monitor Change Password Community name public	Network Settings		Gateway	192.168.127.1			
Port 1 DNS server 1 - Operating Settings DNS server 2 Port 1 DNS server 2 Accessible IP Settings	- Serial Settings		IP configuration	Static •	45		
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Upgrade Firmware - Monitor SNMP	- Auto Warning Se	ettings	SNMP Settings				
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Change Password Community name public	- Monitor		C	· Enable · Disac	218		
	Change Passwo	rd	Community name	public			
	Save/Restart		Location				

Scroll to the bottom and click "Submit."

Auto report period	10	seconds	
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Another page appears to confirm that you are ready to make the changes permanent. Click "Save/Restart."

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= Model = Name	- NPort 5110A - NP5110A_13	■ IP 337 ■ Serial NO.	- 192.168.127.254 - 1337	= MAC Address = Firmware	- 00:90:E8:3C:F5:E5 - 1.1 Build 11080114			
		Network	Settings C	K!				
- Main Menu		Your chapped have been	a submitted but not equad	Click Save Bestart to an	a value changes and			
Overview		reboot the server. Your	reboot the server. Your changes will take effect when the server restarts. If you would like to make					
Quick Setup		additional changes, rer	member to save your config	guration before restarting t	he server.			
Export/Import		_	Dest. Co.	Destat Lang				
Basic Settings		-	Dack Save	s Restant nome				
Network Settings				0				

8

The IP Address is now changed, and your browser must be changed to match.

When you click on a link, you might see a page with a message that the page failed to load.



Type the changed address in your browser's Address bar and Refresh to see the MOXA configuration page again.



Your serial server is now ready to communicate with RescueLogic. See the *RescueLogic Users Guide* chapter on Communication Paths for the next steps.

Helpful Hint: If your browser does not find the server with the default or the newly assigned IP Address, check the IP settings of your computer's network adapter. The left three quad elements of the IP Address represent the network, and the right quad element is unique for each endpoint device. Remember to write down your computer's original settings first. Contact your network administrator if these settings are not familiar to you.

You can get IP settings assigned this capability. Otherwise, you n for the appropriate IP settings.	d automatically if your network supports need to ask your network administrator
Obtain an IP address autor	matically
• Use the following IP addres	55:
IP address:	192 . 168 . 127 . 100
Subnet mask:	255.255.255.0
Default gateway:	· · · ·
Obtain DNS server address	automatically
Use the following DNS serv	er addresses:
Preferred DNS server:	
Alternate DNS server:	
Validate settings upon exit	t Advanced

About the Author

Dan Horon is the President of Cadgraphics Incorporated, makers of RescueLogic software for fire alarm and security systems. Dan was the chair of the NFPA Task Group on Circuits and Pathways when the chapter was added to NFPA 72. He still serves on the NFPA Protected Premises Technical Committee, as well as the Technical Correlating Committee Task Group on Networks. You can email him at *dan@rescuelogic.com*.

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Normally, communication is one-way. Do not con the alarm panel unless it is required to receive slabels on a fire panel may be different, sometime	 Intervention Inter	The MOXA serial server is often mounted inside the	CAT5/6 Cable 300 feet max.
Auxiliary RS232 data port in alarm panel, often designated as the printer port. inect the Rx wire at signals. ple only. The exact es reversed.	Mount the server with 1/2inch strips of 3M TM Dual Lock TM Reclosable Fastener P/N SJ3540		To network switch
vstex: 03-147 RANN BY DJH CALE N.T.S. ATE 03/20/14 HEET 1 of 1 KING ALARY MOXA Serial S	onitoring Network Server Installation	NO. REVIS 1 Add MINI DB9F-TO-TB termi CADGRA 5537 Woodlawn Boulevard Minneapolis, MN 55417	IDN BY DATE nol block & misc. DJH 3/27/14 APHICS (866) 665-2100